

## DESIGN DOCUMENTATION

Allensworth Elementary School District  
Allensworth Elementary School  
E-Rate Project FY2012-2013 # 15-001-C & D  
*\* Pending E-Rate Funding*

### **Statement of Work - ALL Proposals to be submitted by 3/5/12 @ 10AM**

#### *Objective*

To maintain the reliability and usability of the wiring and network equipment currently in-place within Allensworth Elementary School District. Basic Maintenance and Technical Support is defined as 'repair and upkeep of eligible hardware, wire and cable maintenance, basic technical support and configuration changes.'

Basic Maintenance and Technical Support DOES INCLUDE regular (at least quarterly) on-site visual inspection and cleaning or dust & debris from around eligible electronic components, software/firmware upgrades as recommended by manufacturer, labeling and documentation of network components to assist staff with day-to-day operation and troubleshooting of problems. Service Provider will provide quarterly documentation of all repairs, work done, and recommendations for future upgrades and/or repairs.

Basic Maintenance and Technical Support DOES NOT INCLUDE permanent on-site tech support, 24-hour network monitoring, network management, or help desks. All pricing for eligible items and services must be separated for ineligible costs. Please provide a separate cost for each category (Wiring, Network, Server), and specifically identify the products covered, including product name, model number, and location.

#### *E-Rate eligible items*

##### *Cabling – Bid # 15-001-C-1*

1. Basic Maintenance, Repair, Upkeep
  - a. Provide a not-to-exceed price for support of existing network cabling
    - i. Three [3] - 6-Strand SMF Run – between MC & three IC cabinets
    - ii. One Hundred Forty [140] - Existing Cat5e Network or Voice Drops
    - iii. One [1] - Existing MC cabinet
    - iv. Three [3] - Existing IC cabinet
    - v. Four [4] - Existing Fiber Patch Panels
    - vi. Four [4] - Existing Cat5e Patch Panels
    - vii. Exterior cable runs are enclosed in 2" metallic conduit
    - viii. Interior cable runs are through ceilings and surface-mount raceway
  - b. Cover the time period to June 30, 2013

##### *Network Equipment – Bid #15-001-C-2*

1. Hardware Warranty for Existing Equipment
  - a. One [1] – SonicWALL NSA240 Firewall -
  - b. Three [3] – Dell PowerConnect 6224

## DESIGN DOCUMENTATION

Allensworth Elementary School District  
Allensworth Elementary School  
E-Rate Project FY2012-2013 # 15-001-C & D  
*\* Pending E-Rate Funding*

- c. One [1] – Dell PowerConnect 6248
- d. KVM Server switch
- 2. Basic Maintenance
  - a. Provide as a separate price, including number of hours and price per hour 4-hour emergency response time
  - b. CCNA or equivalent (certified) technicians with proper specializations
  - c. Cover the time period to June 30, 2013
  - d. Telephone technical support

### Server Hardware and Software Bid # 15-001-C-3

- 1. Basic Maintenance
  - a. Two [2] – Existing DNS, DHCP, and
    - i. Windows Server 2003 OS
  - b. 4-hour response time for critical issues
  - c. MCSE or better technicians with proper specializations
  - d. Cover the time period to June 30, 2013
  - e. Telephone technical support
  - f. On-site support as necessary

### Telephone System – Bid# 15-001-D

- 1. Basic Maintenance, Repair, Upkeep
  - a. Provide a not-to-exceed price for support of existing phone system
  - b. Cover the time period to June 30, 2013

### Non E-Rate eligible items

None

**\*\* ALL Proposals to be submitted to District by 3/5/12 @ 10AM**